

# INVOICE PROCESSING



Industry: Manufacturing 

## PROBLEM STATEMENT

Canon USA receives a high volume of invoices each month which require **numerous calculations & validations**. As invoices are **non-standard**, the process was **highly prone to errors and rework**. Intelligent Document Processing & RPA was introduced and now robots access the vendor-sent emails, download attachments, classify and extract details, and perform data entry into the Finance systems.

## PROJECT GOALS

Increase the number of straight-through-processed, increase the number of vendors supported, and improve the accuracy of data extracted.



### IMPROVE STP TO >90%

Up from the current <20%, reduce how many require human touch



### INCREASE THROUGHPUT

Over 5,000 invoices received each month



### REFOCUS EMPLOYEE WORK

Too much time is spent on processing invoices, other finance tasks falling behind

## REALIZED BENEFITS

83%

Reduction in processing time per invoice

4,500

Invoices processed per month

9,500

Hours returned to the Finance team

>50%

Reduction in FTE effort to process exceptions

## TECHNOLOGY USED



Unattended Robots



Intelligent Document Processing



Action Center



ERP System



DELIVERY TIME: 4 MONTHS

## Get in touch with us

Ready to explore Agentic Automation? Let's get started.

+1 (844) 945-4448

+1 (888) 708-5848

info@greenlightconsulting.com

www.greenlightconsulting.com



### UNITED STATES

3500 South Dupont Highway  
Dover, Delaware 19901 USA



### CANADA

1802-5775 Yonge Street  
Toronto, Ontario M2M 4J1  
Canada



### COSTA RICA

HFR8+735, Solarium Provincia  
de Guanacaste Costa Rica



### INDIA

B16 & B17 3rd Floor, Thiru-Vi-  
Ka Industrial Estate Guindy,  
Chennai – 600 032 India